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HUD assessment rates WHA a ‘high performer’

WORCESTER, Massachusetts – The Worcester Housing Authority is proud to be named a “high performer” by the U.S. Department of Housing and Urban Development through its Public Housing Assessment (PHAS) for the 10th consecutive year.

The WHA scored 90 out of a possible 100 in the annual evaluation this year to capture another “high performer” designation. The score, which was released publicly by HUD Sept. 30, measures a housing authority’s performance in four key areas: physical, financial, management, and capital fund. It is considered a key indicator of a housing authority’s overall management.

The consistent high ranking of the WHA by HUD is a source of pride for the agency, which oversees more than 3,000 units across 26 sites and administers more than 4,000 rental vouchers. The WHA is the second-largest housing authority in New England, behind only Boston.

"At the Worcester Housing Authority, we have an exceptional team whose dedication to providing safe, affordable, and clean homes for our residents is truly reflected in this achievement," said **WHA CEO Alex Corrales**. "This success is a testament not only to our team's unwavering commitment but also to our residents, who take pride in their community, and to our Board of Commissioners, whose visionary leadership empowers us to continually raise the bar as we strive to be the nation's leading housing authority."

The WHA registered max scores in two of the PHAS indicators – management (25) and capital fund (10) – and scores of 35 out of 40 and 20 out of 25, respectively, for physical and finance.

"We take great pride in the fact that our property undergoes some of the most rigorous inspections and reviews at both the state and federal levels here in Worcester," said Corrales. "Every day, we hold ourselves to the highest standards, and assessments like HUD’s PHAS reaffirm our commitment to excellence. While we are proud of our accomplishments, we are always striving for improvement, and the future is filled with exciting developments. With multiple projects already in progress and others on the horizon, our residents have a lot to look forward to. We are deeply grateful to HUD for acknowledging our hard work, and to our partners at the local, state, and national levels for their unwavering support."

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